

5 key steps to Digitize Your Business



EXTERNALLY SHAREABLE

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- 1. Build your online digital presence and keep your customers informed with <u>Google My Business</u>
- 2. <u>Create a website</u> and enhance your site speed with Google's <u>Site Speed Tool</u>
- 3. Learn about your most valuable customer and grow your business from insights with Google Analytics
- 4. Reach more customers and grow your business with Google Ads
- Showcase your business with video and connect with people who are interested in what you have to offer with <u>YouTube</u>

Read further for our full list of available resources & tools



Small Businesses

Helping your business through COVID-19



Google My Business

<u>GMB Overview</u> - Attract and connect with customers for free

<u>GMB Best Practices</u> - Optimize your GMB listing

GMB Guide Through COVID-19 -How GMB can help store owners during COVID-19

<u>Local Opportunity Finder</u> - Get personalized GMB Tips

<u>Skillshop</u> - E-learning course to discover how GMB can support your business

<u>GMB Help Centre</u> - Troubleshoot any issues



Page Speed Insights

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<u>Page Speed Tool</u> - Determine your site speed

<u>Page Speed Optimizations</u> - Get tips to improve your speed. Sign in to track your progress over time

<u>Developer guide</u> - Guide on mobile development, everything from getting started to debugging rendering problems <u>Principles for a Good Site</u> -Google's UX Research Lead

Google's UX Research Lead conducted a study uncovering 25 mobile site design principles



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Google Analytics Overview -

Overview, benefits and features of Google Analytics

<u>Skillshop</u> - E-learning course to learn about Google's measurement tools

Google Analytics Features -

Overview of how to access & read reports

<u>Google Analytics Help Centre</u> -Troubleshoot any issues



Ads

Google Ads Overview - Learn how to reach more customers with affordable online ads (search, display and video)

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<u>Skillshop</u> - E-learning course to help navigate Google Ads

<u>Google Ads Support</u> - Support for general Google Ads questions

Google Ads Tutorials - Support tutorials in video format



YouTube

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<u>YouTube Playbook</u> - Guide to make expert YouTube videos

<u>Skillshop</u> - E-learning course covering the basics of Google ads video

<u>Creator Academy</u> - General education for creators

YouTube Help Centre -Troubleshoot any issues

YouTube Analytics - Overview of how to access & read reports



SEC

<u>SEO Starter Guide</u> - Complete overview of the basics of SEO

<u>Search Console Help Centre</u> -Learn how Google discovers, crawls and serves web pages



Google Updates for **Small Businesses**Helping your business through COVID-19



Google Trends: Understand trending topics on Google Search and gain consumer insight

Google Trends Lessons: Learn how to use Google Trends

<u>Google Trends for marketers in a dynamic environment</u>: When market dynamics change rapidly, Google Trends can help you see how people's needs are evolving.



Coaching/ Education

<u>ShopHERE</u>: Provides independent small businesses with a quick, easy and no-cost way to get selling online.

<u>Virtual Coaching Sessions for Businesses</u>: Grow with Google Virtual coaching sessions for businesses to help with: Google Ads, Google Analytics, Google My Business, Google Productivity Tools, and general Resume Tips.

<u>Grow with Google on Air</u>: New products, best practices, and expert advice. Register for livestreams, or watch previous events.

<u>Google Primer App</u>: Bite-sized lessons to better your business. Mobile app that offers quick, easy lessons to help business owners grow skills and reach their goals.



Support/Offers

<u>GMB Marketing Kit</u>: New COVID-19 assets are now available in Canada for the GMB Marketing Kit.

GMB Website Builder: We'll help you create a beautiful website to engage customers

<u>Google Partner Offers for Small Businesses during COVID-19</u>: Promotions from Google partners who help bring SMBs online, simplify delivery services & offer expertise.



Google Maps Updates

<u>Updates on Google Maps and Search to help businesses adapt</u>: Updates will help businesses get the support, adapt operations and quickly update customers.

<u>Google Maps tips anyone can use to help small businesses</u>: Report a place as re-opened and edit other helpful information, buy a gift card, leave a donation and more.