#### COVID-19

#### Recovery Signals Digest

A Roundup of Travel Recovery Insights



#### Contents:

•	Introduction	Page 3
•	Source Notes and Methodology	Page 4
•	Summary	Page 6
•	Google Destination Insights	Page 8
•	Statistics Canada: International Travel, September 2021	Page 13
•	Government of Canada COVID-19 Status	Page 15
•	Destination Canada Travel Recovery Assessment	Page 25
•	Destination Canada Resident Sentiment Survey	Page 28
•	Destination Analysts American Travel Sentiment Tracker	Page 40
•	OAG (Official Aviation Guide) Recovery Tracker	Page 46



#### Introduction

The Recovery Signals Digest is a regular overview of travel recovery indicators compiled by Tourism Nova Scotia.

The report provides timely insights for Nova Scotia's tourism industry about factors that influence travel recovery including cases of COVID-19 in Canada and internationally, vaccinations, visitation and travel intentions.

If you have questions about the Recovery Signals Digest, please contact us at: <a href="mailto:tourismresearch@novascotia.ca">tourismresearch@novascotia.ca</a>



#### Source Notes and Methodology

- Google is a US-based online search engine. Its Destination Insights (<u>Destination Insights with Google</u>) is a free public tool that uses Google search data for flights and accommodations as way of interpreting travel demand in particular destinations.
- Statistics Canada (www.statcan.gc.ca) is the national statistical office. Its
  international arrivals data is sourced from the Canada Border Services Agency and
  from land ports equipped with the automated Integrated Primary Inspection Line
  system. It's Canadian Tourism Activity Tracker combines data from multiple sources
  including counts of international travellers, commercial aircraft movements, hotel
  occupancy rates, restaurant sales and reservation bookings.
- The Government of Canada's COVID-19 data (<u>COVID-19 daily epidemiology update Canada.ca</u>) is updated from sources including the Public Health Agency of Canada and provincial and territorial partners.



#### Source Notes and Methodology

- Destination Canada (<u>www.destinationcanada.com/</u>) is a federal Crown corporation
  and Canada's national tourism marketing organization. Its *Travel Recovery*Assessment is based on analysis of research by Destination Canada and thirdparty sources. Its *Resident Sentiment* survey is a weekly online poll of 1,800
  residents, with some questions alternating bi-weekly. The data is weighted to be
  reflective of the Canadian population.
- Destination Analysts (<u>www.destinationanalysts.com</u>) is a San Francisco-based tourism market research firm. Its *American Travel Trends & Sentiment* report is based on an independent, weekly survey of 1,200 American travellers. The survey was launched in the wake of the COVID-19 pandemic and has been conducted every week since March 15, 2020.
- OAG (<u>www.oag.com</u>) the Official Aviation Guide, is a United Kingdom-based global travel data provider, specializing in data for the commercial aviation industry. It provides regular updates on airline bookings, capacity, etc. via its *Recovery Tracker*.



#### Summary

- According to Google Destination Insights, online search demand by Canadians for travel in Canada is currently about 135% higher than it was in November 2020. In contrast, worldwide search demand about trips to Canada is 200% higher than it was in November last year. And in a ranking of demand for travel to Canadian cities, Halifax dropped from 8th to 9th place in early November.
- Statistics Canada says that trips to Canada by residents of other countries were up 52% in September 2021 over August 2021, but were still down 80% compared with pre-pandemic levels in August of 2019.
- The federal government reports that the *number* of active COVID-19 cases in Canada is generally holding steady, with more than 23,000 cases as of November 25, 2021. Nationally, the *rate* of active cases is also steady, with 60 cases per 100,000 people as of November 25.
- The latest Destination Canada Travel Recovery Assessment says all
  provinces and territories remained in the *Inter-provincial* phase of
  recovery in early November, with residents in all parts of the country booking
  trips across provincial and territorial boundaries.



#### Summary

- Comfort with most travel-related activities is increasing among Canadians, including those activities at the bottom of the comfort scale: more than half of Canadians (53%) now say they're comfortable with the idea of flying on an airplane, and close to half (47%) say they're comfortable with travelling to the United States. Nova Scotia sentiment is well behind the national opinion, with only 38% and 29% expressing comfort with each of these respective activities.
- Destination Analysts data shows increasing confidence about travel among Americans, with rising numbers ready to welcome visitors to their communities, a growing interest in international travel and decreasing fears around travel safety
- International airline data from OAG shows that global seat capacity is projected to rise in December to the highest number of scheduled seats of any month in 2021. Such capacity, however, would still be lower than the prepandemic levels seen in December 2019.



#### Google Destination Insights

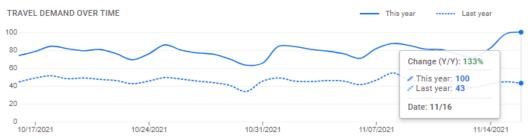
As of November 16, 2021



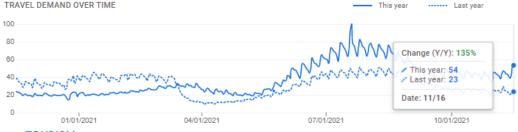
#### Google Destination Insights: Online Domestic Travel Interest in Canada

 The graphs show Google searches by Canadians for flights and accommodations for trips in Canada. Demand is scored by search volume on an index of 0-100, with 100 being the highest indexed volume over the period measured.

#### 30-day domestic travel demand Oct. 16 to Nov. 16, 2021



#### 12-month domestic travel demand Nov. 16, 2020 to Nov. 16, 2021

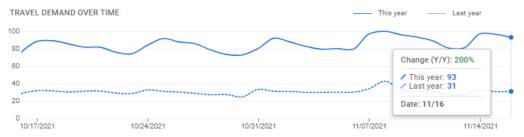




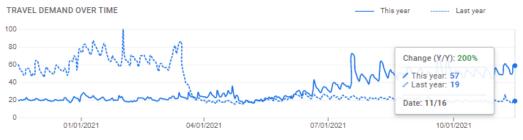
### Google Destination Insights: Online International Travel Interest in Canada

The graphs show Google searches worldwide for flights and accommodation for trips to Canada.
 Demand is scored by search volume on an index of 0-100, with 100 being the highest indexed volume over the period measured.

#### 30-day international demand, Oct. 16 to Nov. 16, 2021



#### 12-month international demand, Nov 16, 2020 to Nov. 16, 2021

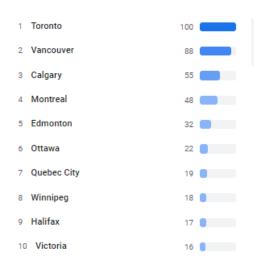




## Google Destination Insights: 30-Day Domestic Demand by Destination City

 Cities are scored on an index of 0-100, based on domestic Google search demand by Canadians between Oct. 16 to Nov. 16, 2021 for flights to and accommodations in Canadian cities. 100 is the highest indexed volume over the period. Growth is the % change in domestic Google travel search demand in the period **Oct. 16 to Nov. 16, 2021** compared to the previous 30-day period.

#### TOP DEMAND BY DESTINATION CITY



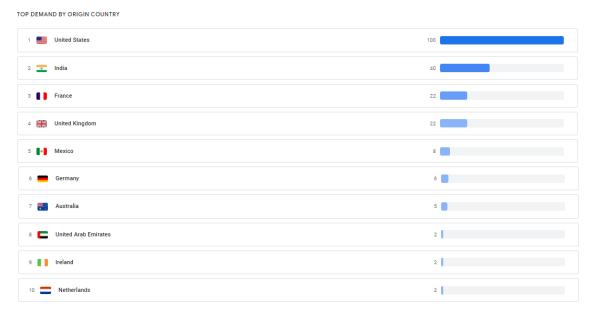
#### TOP GROWTH BY DESTINATION CITY

1 Edmonton	10% to 25%
2 Saskatoon	10% to 25%
3 Abbotsford	10% to 25%
4 Kamloops	10% to 25%
5 Regina	10% to 25%
6 Laval	10% to 25%
7 Toronto	-10% to 10%
8 Vancouver	-10% to 10%
9 Calgary	-10% to 10%
10 Montreal	-10% to 10%



## Google Destination Insights: 30-Day International Demand by Origin Country

Top sources of worldwide search demand for international travel to Canada, Oct. 16 to Nov. 16, 2021.
 Countries are scored by search volume, on an index of 0-100, with 100 being the highest indexed volume over the period.





#### Statistics Canada: Travel Between Canada and Other Countries – September 2021

Released November 22, 2021



### Statistics Canada: September Travel Between Canada and Other Countries

Trips to Canada by travellers from abroad (seasonally adjusted)

535,056
September 2021

52.2% (monthly change)



- Trips to Canada by travellers from other countries were up 52% in September over the previous month, and were up 458% from September 2020, but were down 80% from pre-pandemic levels in September 2019.
- Trips to other countries by Canadians were up 16% in September over the previous month, and were up 138% from September 2020, but were down 83% from pre-pandemic levels in September 2019.



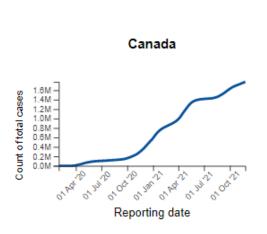
# Government of Canada COVID-19 Status

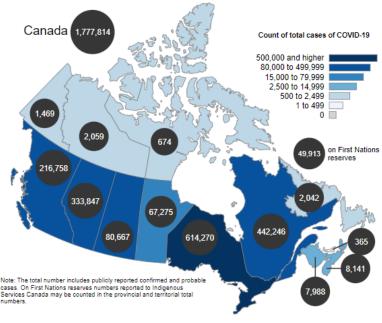
As of November 25, 2021



#### Government of Canada – COVID-19 Count of *Total* Cases

• The count of total cases of COVID-19 in Canada was 1,777,814 as of November 25, 2021.

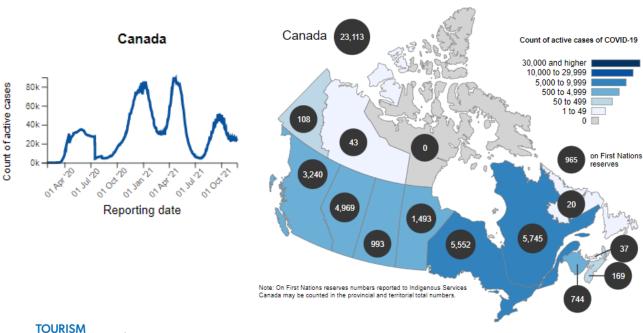






#### Government of Canada – COVID-19 Count of *Active* Cases

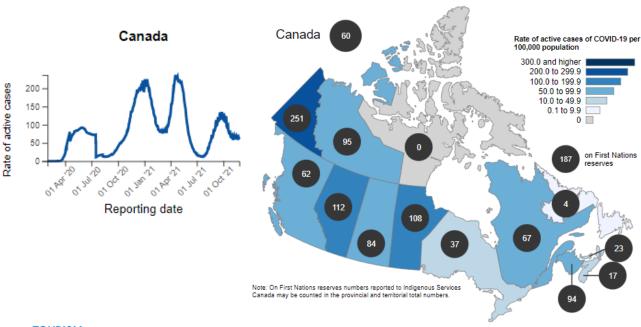
The count of active cases of COVID-19 in Canada was 23,113 as of November 25, 2021.





### Government of Canada – COVID-19 Rate of Active Cases

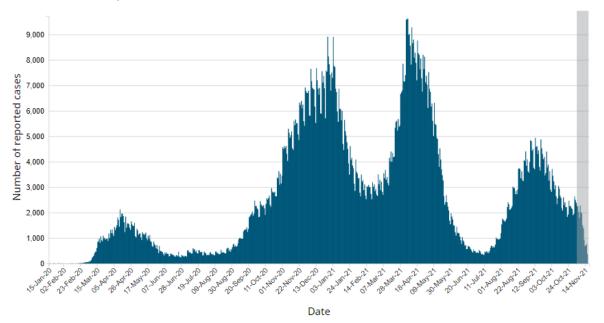
 The rate of active cases of COVID-19 in Canada was 60 per 100,000 population as of November 25, 2021.





# Government of Canada – COVID-19 Cases by *Date* (Epidemic Curve)

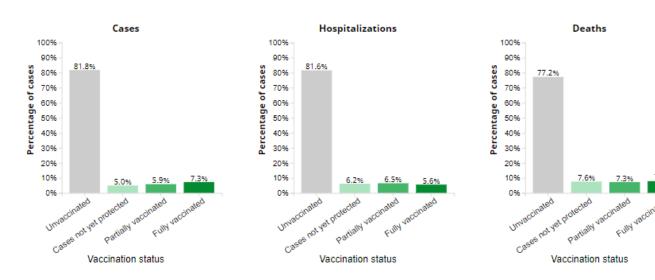
 Total COVID-19 cases in Canada (n=1,750,490) by date of illness onset, as of November 19, 2021.





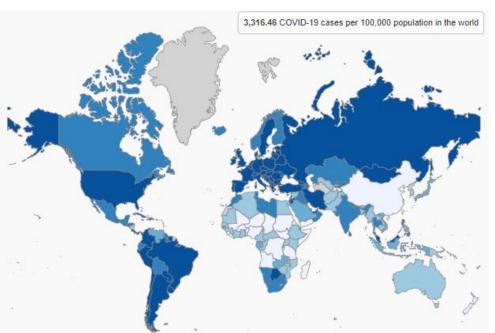
# Government of Canada – COVID-19 Cases by *Vaccination Status*

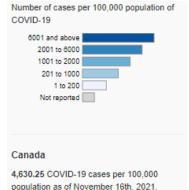
Total COVID-19 cases in Canada by vaccination status, as of October 30, 2021.

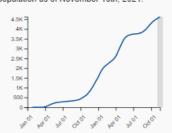




## Government of Canada – COVID-19 World Cases Per 100,000 People



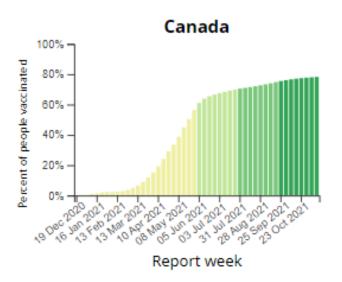






### Government of Canada – Percentage With At Least 1 Vaccine Dose

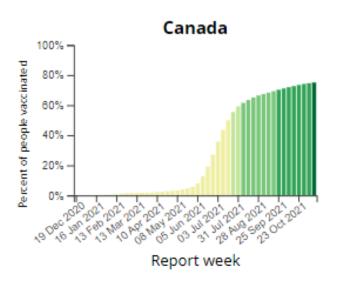
 The cumulative percent of the population who have received at least one dose of a COVID-19 vaccine in Canada was 78.2% as of November 13, 2021.





# Government of Canada – Percentage Fully Vaccinated

• The cumulative percent of the population **fully vaccinated** with a COVID-19 vaccine in Canada was **75.04%** as of November 13, 2021.





#### Nova Scotia COVID-19 Cases

- The Province of Nova Scotia provides daily updates of new cases of COVID-19, total active cases of COVID-19, and cumulate cases of COVID-19, as well as doses of COVID-19 administered within the province.
- See the Province of Nova Scotia's COVID-19 data dash board at: https://novascotia.ca/coronavirus/data/#dashboard



# Destination Canada: Travel Recovery Assessment

Updated to November 9, 2021

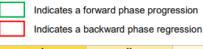


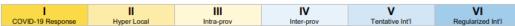
## Destination Canada Provincial Travel Recovery Assessment

Timeline of overall assessment for each province and territory:

	06-Jul	13-Jul	20-Jul	27-Jul	03-Aug	10-Aug	17-Aug	24-Aug	31-Aug	07-Sep	14-Sep	21-Sep	28-Sep	05-Oct	12-Oct	19-Oct	26-Oct	02-Nov	09-No
British Columbia	IV	IV																	
Alberta	IV	IV																	
Saskatchewan	IV	IV																	
Manitoba	IV	IV																	
Ontario	IV	IV																	
Quebec	IV	IV																	
New Brunswick	IV	IV																	
Nova Scotia	III	III	IV	IV															
Prince Edward Island	III	III	III	III	III	IV	IV												
Newfoundland & Labrador	III	III	III	III	IV	IV													
Yukon	IV	IV																	
Northwest Territories	IV	IV																	
Nunavut	IV	IV																	

#### Legend:







#### **Definitions:**

COVID-19 Response	II	III	IV	V	VI
	Hyper Local	Intra-prov	Inter-prov	Tentative Int'l	Regularized Int'l
Movement is restricted and travel is either not possible, desirable or encouraged.	Movement within local areas is possible but trips are not being booked within their province or territory.	within their province or	Residents are booking trips within the country, across provincial or territorial boundaries.	Some international travel, such as family related or urgent business. Some leisure travel from less risk averse travellers.	Some business travel is re-introduced and leisure travel is closer to pre-COVID-19 levels.

According to Destination Canada's travel sentiment data, as of **November 9, 2021**:

- All provinces and territories remain in the Inter-provincial (IV) phase of recovery.
- There has been no change to the assessment since August 10.



#### Destination Canada: Resident Sentiment Survey

Updated data to week of November 15, 2021



## Destination Canada Resident Sentiment – Safety of Travel

'I feel safe to travel to...'

		RE	ATLANTIC CANADA					
	ВС	AB	Rural	Urban				
Communities near me	86	90	80	86	83	94	96	93
Communities in my province	78	86	75	80	84	86	89	82
Other provinces in Canada	63	78	59	63	66	48	49	47
The United States	30	42	41	34	39	20	18	21
Other countries	33	31	37	31	32	22	18	23
SAMPLE SIZE	201	201	200	609	408	200	122	74

- % Somewhat / Strongly Agree.
- Note: red/green text indicates a significant difference between regions.
- · Results from week of November 15, 2021.



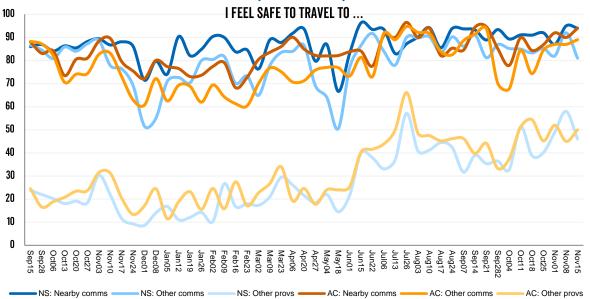
### Destination Canada Resident Sentiment – Safety of Travel

- A large majority of Canadians report feeling safe travelling to nearby communities and elsewhere in their own provinces. And a growing minority feel safe travelling internationally.
- A majority of Canadians in all regions, except those in Atlantic Canada (48%), feel safe travelling to other provinces.
- Atlantic Canadians' feelings of safety travelling *within their provinces* are among the highest in the country, while their comfort levels with travel *elsewhere* are the lowest in the country.



# Destination Canada Resident Sentiment – Safety of Travel, NS vs Rest of Atlantic





 For both Nova Scotians and Atlantic Canadians, the gap in safety sentiment between travel within one's home province and travel to other provinces has been narrowing since early summer.



# Destination Canada Resident Sentiment – Welcoming Visitors

'I would welcome visitors travelling to my community from ...'

		RE	ATLANTIC CANADA					
	ВС	AB	SK/MB	ON	QC	ATL	Rural	Urban
Communities near me	75	78	69	74	76	88	89	86
Communities in my province	67	77	67	71	79	82	80	81
Other provinces in Canada	59	68	57	61	72	56	53	55
The United States	34	35	43	33	44	29	22	30
Other countries	34	27	40	32	39	28	16	33
SAMPLE SIZE	201	201	200	609	408	200	122	74

- % Somewhat / Strongly Agree.
- Note: red/green text indicates a significant difference between regions.
- Results from week of November 15, 2021.



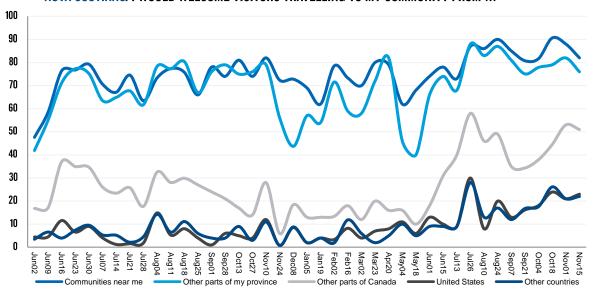
## Destination Canada Resident Sentiment – Welcoming Visitors

- A large majority of Canadians in all regions are willing to welcome visitors from within their own province.
- Roughly 60%-70% of Canadians in most regions are willing to welcome visitors from other parts of the country.
- Canadians remain generally negative about welcoming international visitors, with Atlantic Canadians among the most negative in this regard.



# Destination Canada Resident Sentiment – Welcoming Visitors, Among Nova Scotians

NOVA SCOTIANS: I WOULD WELCOME VISITORS TRAVELLING TO MY COMMUNITY FROM ...



 A large majority of Nova Scotians would welcome visitors from within their province, while few would welcome international visitors. Positive sentiment in welcoming visitors from other parts of Canada, which dipped in late summer, has not yet returned to its July highs.



# Destination Canada Resident Sentiment – Promoting Home Community to Visitors

• 'How would you feel if you saw an advertisement today promoting your community to each of the following regions as a place for visitors to come when it is safe?'

		RE	ATLANTIC CANADA					
	ВС	AB	SK/MB	ON	QC	ATL	Rural	Urban
Communities near me	+38	+60	+23	+38	+47	+60	+61	+58
Communities in my province	+24	+54	+19	+37	+48	+62	+54	+66
Other provinces in Canada	+6	+47	+3	+27	+35	+22	+15	+26
The United States	-22	+13	-23	-9	+4	-25	-33	-23
Other countries	-16	+11	-22	-10	+2	-30	-39	-25
SAMPLE SIZE	215	205	213	612	418	202	123	78

- Net level of happiness is the total of Very happy/Happy, less the total of Very unhappy/Unhappy.
- Note: Green text indicates a net positive response, red text a net negative response, black text a neutral response.
- Results from week of November 8, 2021.



## Destination Canada Resident Sentiment – Promoting Home Community to Visitors

- Canadians in all regions are positive about their communities being promoted as places to visit to people from *nearby communities* and *other parts of their own province*. Atlantic Canadians are the most positive in this regard.
- Residents of British Columbia and Saskatchewan/Manitoba are neutral when it comes to
  having their communities advertised to visitors from other parts of the country. Atlantic
  Canada and Ontario residents are somewhat positive about the idea, while residents of
  Quebec and Alberta are quite positive.
- There is increasing variability among regions when it comes to having their communities
  advertised to *international* visitors: residents from Alberta are now positive, Quebec
  residents are neutral, Ontario residents are just slightly negative, while the idea remains
  unpopular in British Columbia, Saskatchewan/Manitoba and Atlantic Canada.



#### Destination Canada – Comfort With Activities, Most/Least Comfortable

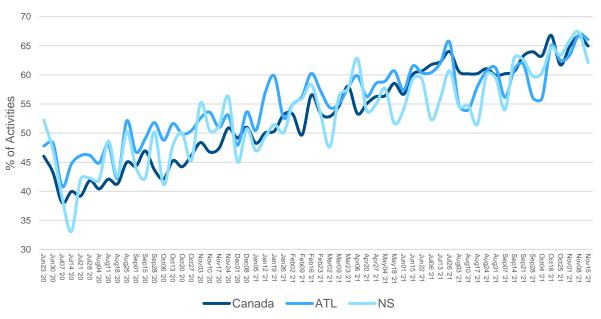
 Once governments lift the protective measures put in place to fight COVID-19, which of the following would you be comfortable doing ...'

Activity	Canada	Atlantic Canada	Nova Scotia
Activities most comfortable with:			
Allowing in-home renovations	85	87	88
Shopping at the mall	85	85	82
Going back to your workplace/office	80	89	78
Dining in restaurants	80	85	79
Activities least comfortable with:			
Flying on an airplane	53	49	38
Going to bars, lounges, night clubs, pubs	49	59	48
Large gatherings such as sporting events, concerts, or festivals	47	48	43
Travelling to the United States	47	36	29
SAMPLE SIZE	1819	200	99

- % Comfortable with each activity, among applicable.
- · Results from week of November 15, 2021.



## Destination Canada – Comfort With Activities (% Overall)



Graph shows the overall % of activities respondents would be comfortable participating in, based on the
activities applicable to each respondent.



#### Destination Canada – Comfort With Activities

- The overall <u>percentage of activities</u> that Canadians are comfortable with has been gradually increasing over the course of 2021.
- Among those activities Canadians are <u>least comfortable</u> with, about half now express comfort with *flying on an airplane, going to bars and pubs*, and *attending large public gatherings*. The least popular activity among Canadians is *travelling to the United States*, with a low of 47% saying they are comfortable doing this.
- Atlantic Canadians are less comfortable than other Canadians with flying on an airplane.
   And Atlantic Canadians do not share other Canadians' increasing willingness to travel to the United States.



#### Destination Analysts American Travel Sentiment Tracker

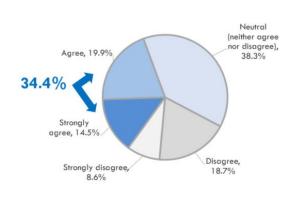
Updated to November 16, 2021



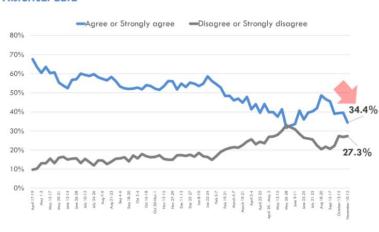
## Destination Analysts: Americans More Willing to Welcome Visitors to Communities

#### How much do you agree with the following statement?

Statement: I do not want travelers coming to visit my community right now.



#### Historical data

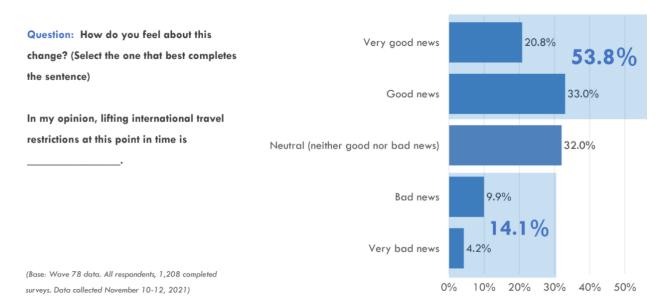


(Base: Waves 6-78. All respondents, 1,200+ completed surveys each wave.)

American resident sentiment against welcoming visitors to local communities is improving.
 Currently, about one-third of Americans surveyed don't want tourists in their communities, down from about one-half in August.



#### Destination Analysts: Slight Majority Supports Lifting of US Border Restrictions



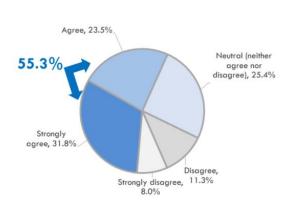
 A slim majority of Americans surveyed supports the recent lifting of US restrictions against international visitors, and also supports the requirement for visitors to show proof of full vaccination.



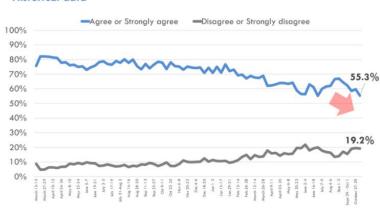
### Destination Analysts: Caution Over International Trips Easing Among Americans

#### How much do you agree with the following statement?

Statement: I will be unlikely to travel outside the United States until the coronavirus situation is resolved.







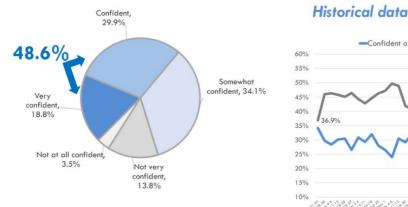
(Base: Waves 1-78 All respondents, 1,200+ completed surveys each wave.)

• More than one-half of US travellers say they're unlikely to travel internationally until the pandemic is over, but that number has declined from nearly 70% in late summer.

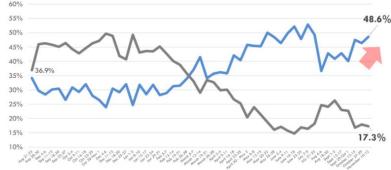


## Destination Analysts: Half of US Travellers Believe They Can Now Travel Safely

Question: How confident are you that you can travel safely in the current environment?



Confident or Very confident Not very confident or Not at all confident



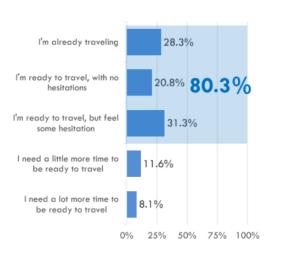
(Base: Wave 24-34 and 39-78 data. All respondents, 1,200+ completed surveys each wave.)

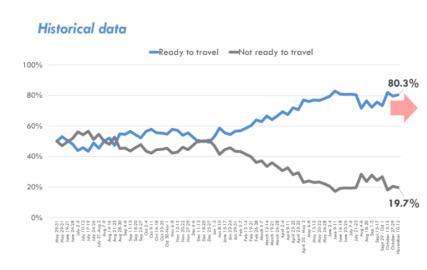
Almost half of US travellers are confident they can travel safely in the 'current environment,' up
from only one-third of travellers who expressed such confidence in August.



## Destination Analysts: 80% of US Travellers Ready to Travel Again

Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)





(Base: Waves 12-13 and 15-78. All respondents, 1,200+ completed surveys each wave.)

 A large majority of US travellers (80%) say they're already travelling or ready to travel again, a number that has recovered since the dip in travel readiness through the summer.



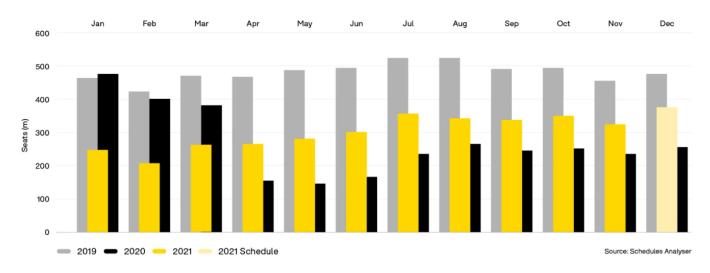
# Official Aviation Guide (OAG) Recovery Tracker

Updated to Week of November 8, 2021



#### OAG – Global Airline Seat Capacity Projected to Rise in December

Global Scheduled Airline Seat Capacity, Year-Over-Year Comparison



 Airline seat capacity, which has slipped in November, is projected to rise in December to the highest number of scheduled seats of any month in 2021. However, it will remain below the level of December 2019.



#### OAG – Mid-November Airline Seat Count 40% Higher Than One Year Ago

Global Airline *Frequency* and *Capacity*, Week of November 8, 2021 vs Same Week in 2020

 The number of scheduled airline seats in the second week of November 2021 is up almost 40% from the number of seats on the same week in 2020.

Global Airline Seat *Capacity By Region*, Week of November 8, 2021 vs Same Weeks in 2019 and 2020

Global Frequency and Capacity for the current week Week 46 - Week beginning 08 November 2021



Seat Capacity by Region - Current Week







#### OAG – Growth in Domestic Seat Capacity to Outpace International Growth

Global Airline *Domestic* Seat
Capacity, Week of November 8, 2021
(Plus Six Weeks Forward) vs Same
Period in Past Two Years

 While Domestic seat capacity is projected to rise and come close to reaching 2019 levels by mid-December of 2021, International capacity is unlikely to make similar gains.

Global Airline International Seat
Capacity, Week of November 8, 2021
(Plus Six Weeks Forward) vs Same
Period in Past Two Years

