



Promoting Your Tourism Business through
Google & Meta Ads –
a step-by-step guide

We will begin shortly!









Promoting Your Tourism Business through
Google & Meta Ads –
a step-by-step guide

November 7, 2024





HOUSEKEEPING



Post your questions using the Q&A. Our presenters or TNS staff may respond during or after the webinar.



Links and resources will be shared by email.



Webinar recording with Closed Caption available online: https://tourismns.ca/webinar-series









This webinar is offered in partnership between Tourism Nova Scotia and Digital Nova Scotia through DigiPort, a one-stop-shop of interactive services and educational opportunities to help tourism businesses develop digital marketing skills and access professional support to improve their online presence.

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PRESENTER

Liam Tayler

Liam is a dedicated professional with over 25 years' experience in managing all facets of emerging and existing business concepts. Specializes in the development of new business ideas, from concept to execution. Skilled in Search Engine Optimization (SEO), Business Planning, E-commerce, Entrepreneurship, Strategic Planning & Digital Marketing.









How to Use







to Promote Your Business









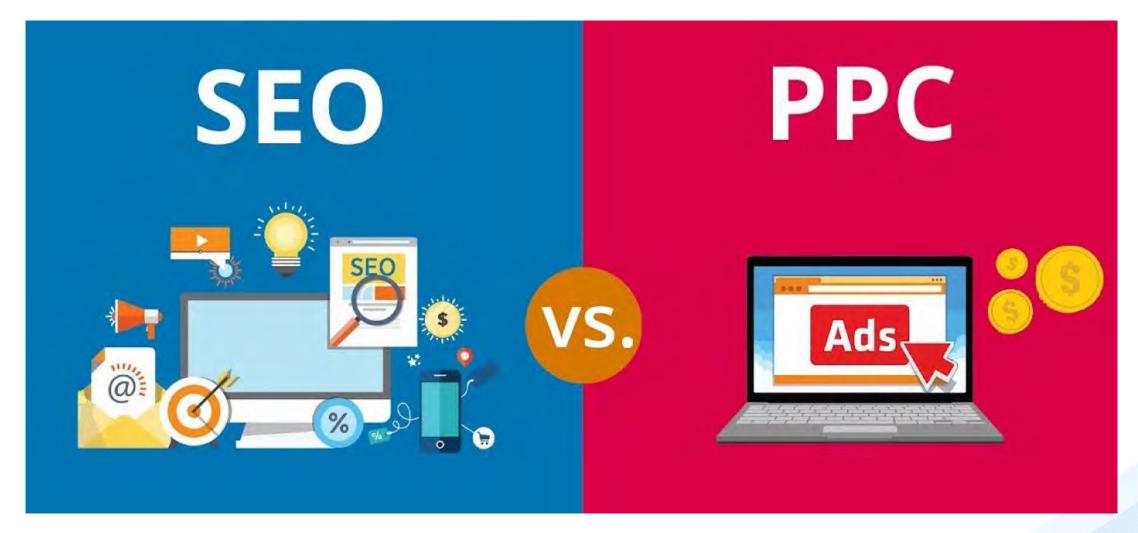
- 1. Brief Review of SEO vs PPC
- 2. Google Ads vs Meta Ads
- 3. What you need before you start
- 4. Planning Your Ad
- 5. Google Ads & Structure
- 6. Meta Ads & Structure
- 7. Reviewing your results















What is Search Engine Optimization (SEO)

The act of producing content and optimizing your web presence to perform well in search engine rankings

Often referred to as "natural", "organic", or "earned" results







Pros and cons of SEO

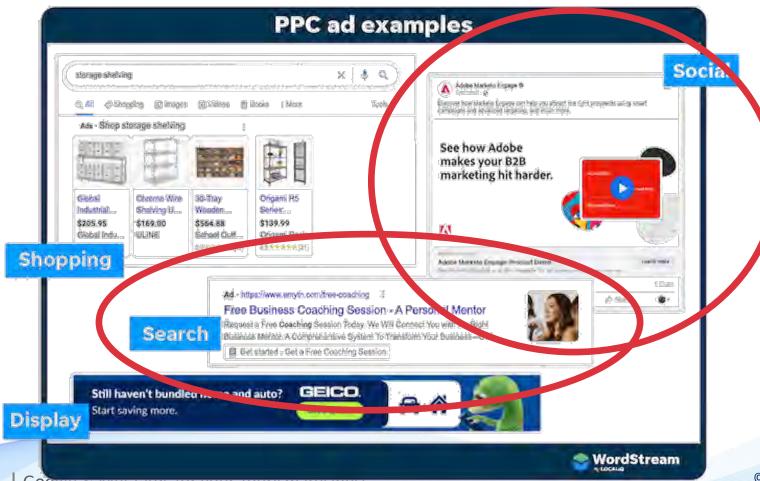
PROS AND CONS OF SEO PROS CONS Cost Effective Takes Time To Rank High Clicks Are Free Needs Commitment Needs Continued Monitoring Sustained Results Time-Consuming Stability Gets More Clicks Than PPC No Guarantees





What is PPC

Paid advertising on search engines and social media sites to drive traffic and sales and increase brand awareness









Pros and cons of PPC



Pros

Quick Results Targeting Easy to Measure and Track



Cons

Expensive Short term results **Skeptical Consumers**







Pros and cons of PPC









SEO & PPC - TOGETHER



Long term strategy

Organic, unpaid results

High quality traffic

Users trust organic results

Long lasting results



Instant results

Pay Per Click

Ads located top of SERPs

Highly targeted

Clicks stop when ads stop

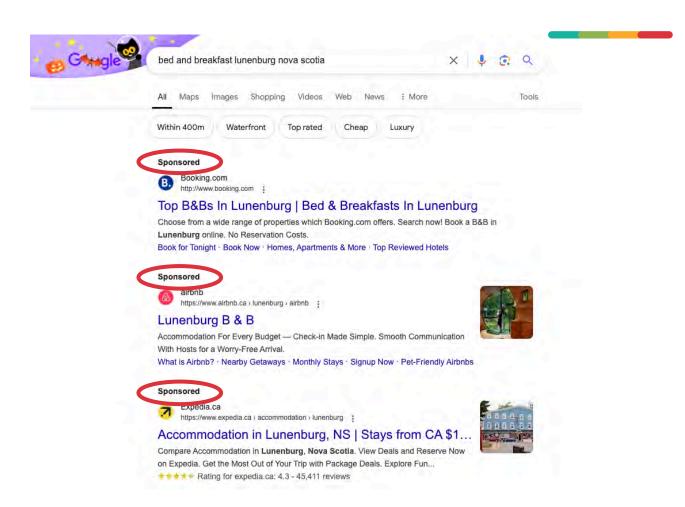


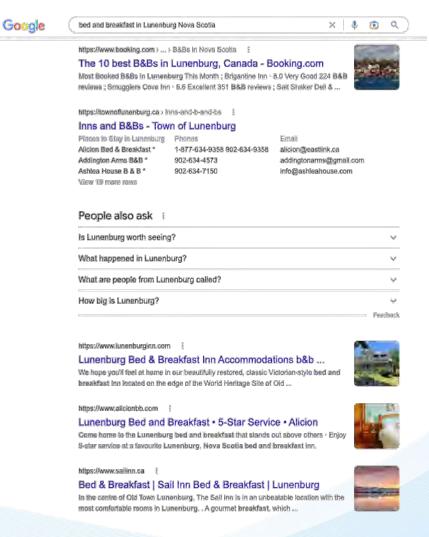






Where do you see SEO vs PPC









GOOGLE ADS (SEM) VS FACEBOOK ADS (SMM)











What's the difference?







facebook Ads



Google Ads

Served to people based on their keyword searches. Google is all about "user intent."



Facebook Ads

Served to people based on their characteristics and general preferences. Facebook is all about "user personality/behavior."





Before you Start - Google Ecosystem



Business Profile













Before you Start - Meta Ecosystem









facebook business





Common Elements



- OYour Service/Product
- OYour Customer/Audience

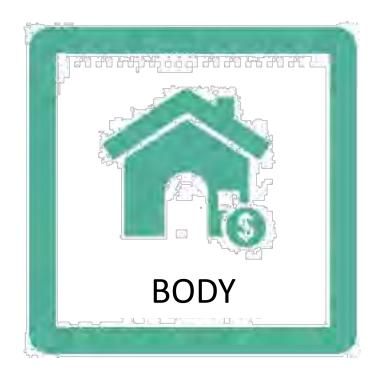
OYour Keywords

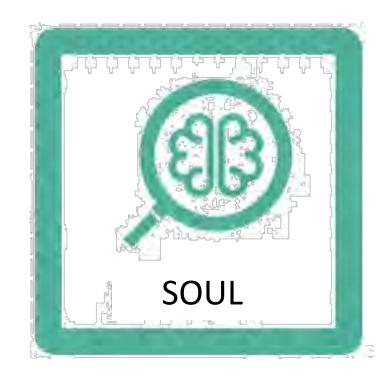






Product/Service









Salty Dog Sea Tours

36 Treasure Dr. Western Shore, NS

5.0 ** * * * 137 reviews ①



Steph Souliere

22 reviews · 9 photos





What a wonderful time! Our guide wat Jade, and we couldn't have asked for a better person to take us around the island. He answered all our questions, took time to explain the history to both fans of the History Channel series, as well as everyone else. We were lucky enough to still tour while the show is shooting for the upcoming ceason, so saw lots of activity going on. Salty Dog Tours is the way to get the Oak Island experience. Boat was roomy, comfortable and everyone had a great seat. Tour was approx. 1.5 hours but flew by. Highly recommend this experience, great value!









Sail Inn B&B







Overview	Prices	Reviews	Photos	About	
Google r	eview sun	nmary ①			

71 reviews

2 star



Chloe H 3 weeks ago on 😘 Google

5/5

Vacation I Couple

I never got the chance to review this place, so I will do it now.

Me and my boyfriend stayed here in October of 2022. The location was incredible. The price was incredibly reasonable. The room was kept to a high standard of cleanliness. The history of the building was very sool. The bathrooms were undated and the jacuzzi tub was really nice. The breakfast couries was wholesome and impeccable. The views were wonderful. The host is a lovely person and served us his homemade spring rolls. We had smoked salmon and eggs bour mornings.

If you are looking for an experience that encapsulates the history of this area, this B&B is ideal. It's a little creaky (as expected with historical buildings), but very well maintained. During our trip to N.S and P.E.I this was easily our favourite accommodation of them all.

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Great view · Romantic · Quiet · Great value

Rooms Clean, nice flooring, large & beautiful bathroom, clean linens

Nearby activities Blue rocks is a fantastic place to visit. Located in the middle of the historical town, a short walk to most of the shops, restaurants and the museum.

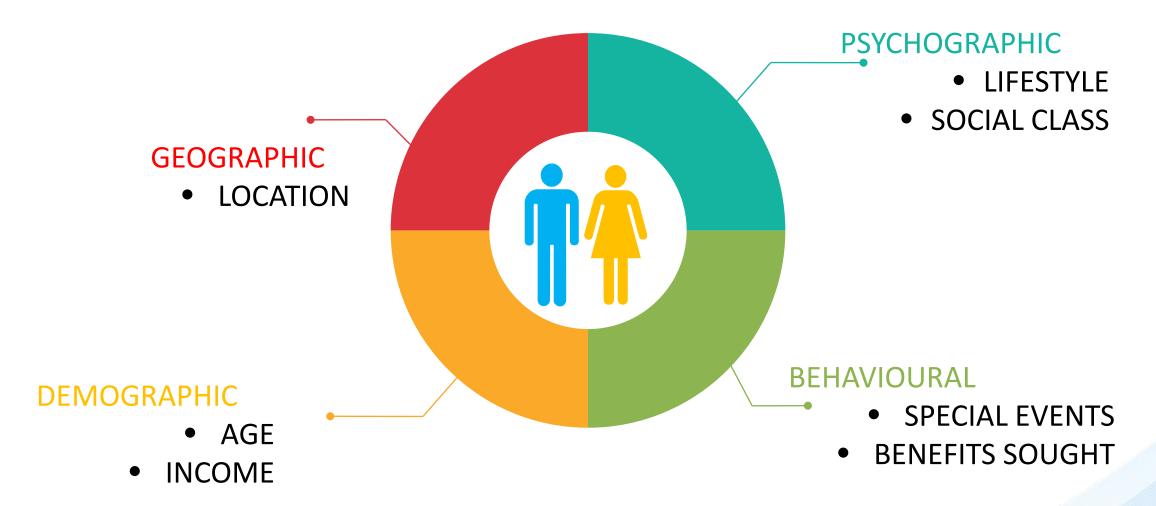








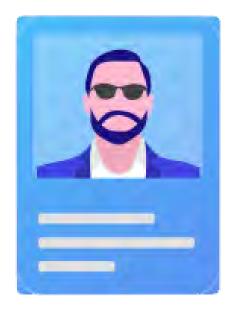
PEOPLE/DEMOGRAPHIC

























THE ESCAPIST

- Apt to be adventurous or thrill-seeking.
- O Want to get away from it all, but many crave creature comforts.
- Tend to be active and love the outdoors.
- Open to content or destination, discovery, and exploration.







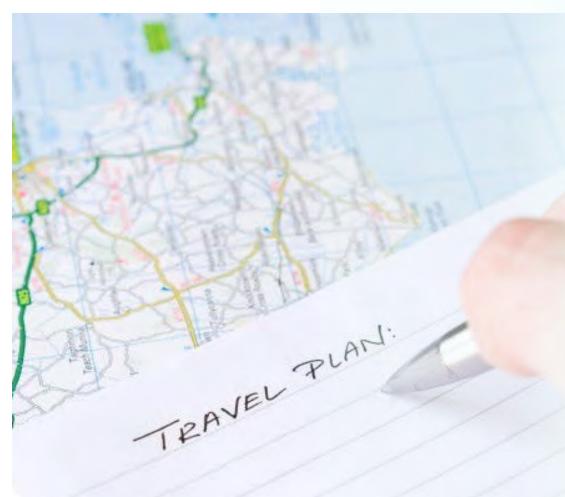


THE LEARNER

- Lovers of history, geography, culture, humanity, and the arts.
- Voraciously seek out destination and activity information.
- Often see seeking atypical, once in a lifetime experiences.
- Receptive to interesting, unusual information.





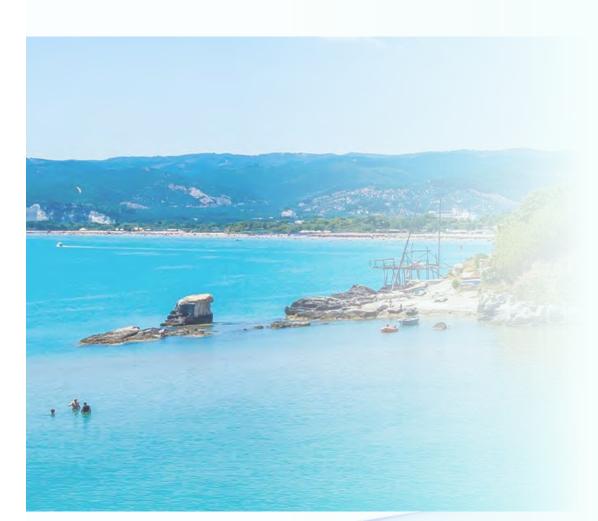


THE PLANNER

- O Prefer planning and booking on trips.
- Expect information readily available for comparison-shopping.
- O Take pleasure in the process of planning travel.
- Open to offers and relevant persuasive messaging.

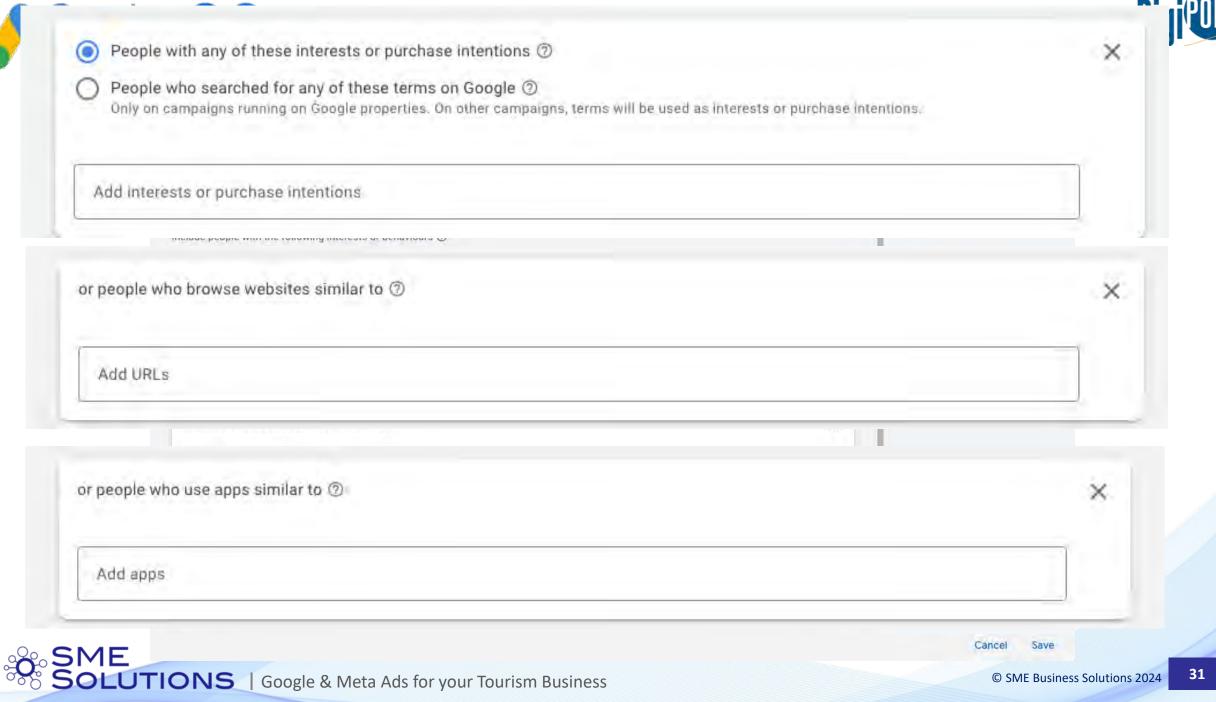






THE DREAMER

- Seek out and consume travel content for enjoyment.
- Are always thinking about the next trip.
- Browse through travel content and spend time on it.
- Are passionate travel advocates.







Buyer Personas



Fred of the Finer Things (31)

Family situation: Engaged Job title: Hospital Resident

Income: \$55,000 Level of education: MD

Values and goals: Wants the best quality to elevate their everyday

Influences and sources: Worked hard to get where he is and wants a splurge

Motivators and challenges: Challenges to find the time to find me locally

Buying decisions and factors: Associates wood with wealth

Keywords: Splurge and Up and Coming Collector, Quality Seeker, Engagement, High-Earned Splurger, Time-Strapped Shopper, Elevated Everyday, Hardworking Professional, Discerning Buyer



Betty Big Bucks (75)

Family situation: Married/widowed

Income: Retired, but previously earned 80-120k

Values and goals: Supporting Local,, Heirloom quality goods

Influences and sources: Was never able to learn woodworking growing up

Motivators and challenges: Looking for functional Items - not decorations

Buying decisions and factors: Has Expendable income

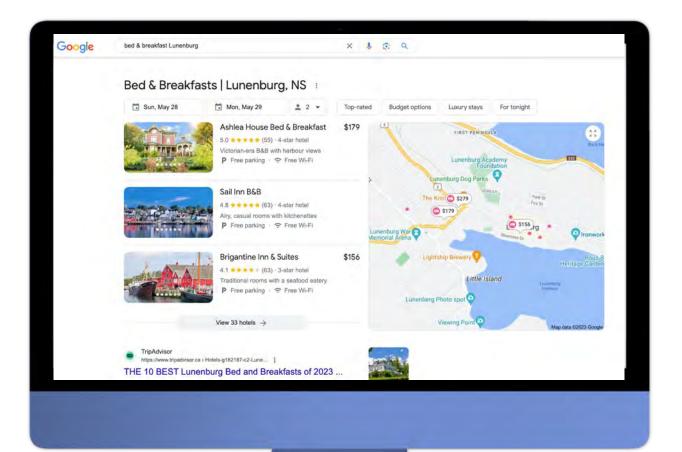
Keywords: Considerate and independent, Retiree, Local Supporter, Heirloom Quality, Functional Goods, Woodworking Enthusiast, Expendable Income, Practical Shopper, Home Improvement, Handcrafted Legacy, Quality Craftsmanship







Keywords



- What would people put into the search bar to find you?
- O Are there groups of keywords for particular services/experiences you offer?
- Keywords can be "key-phrases" too
- 10-20 keywords for each service/experience.







Match Types

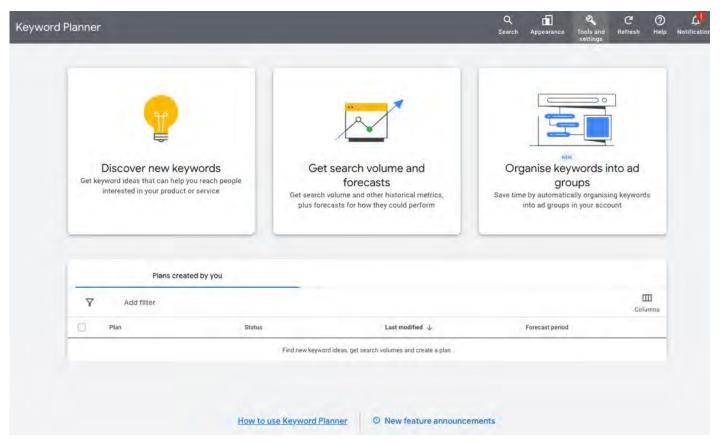
\cap	Keyword Match Types				
4	LOOKS LIKE	APPEARS FOR	COULD MATCH TO		
Broad match	running shoes	Searches that relate to your keyword	tennis shoes for men socks for running		
Phrase match	"running shoes"	Searches tha <mark>t include</mark> the meaning of your keyword	men's running shoes best shoes for running		
Exact match	[running shoes]	Searches that are the same meaning as your keyword	running shoessneakers		







Keyword Planner

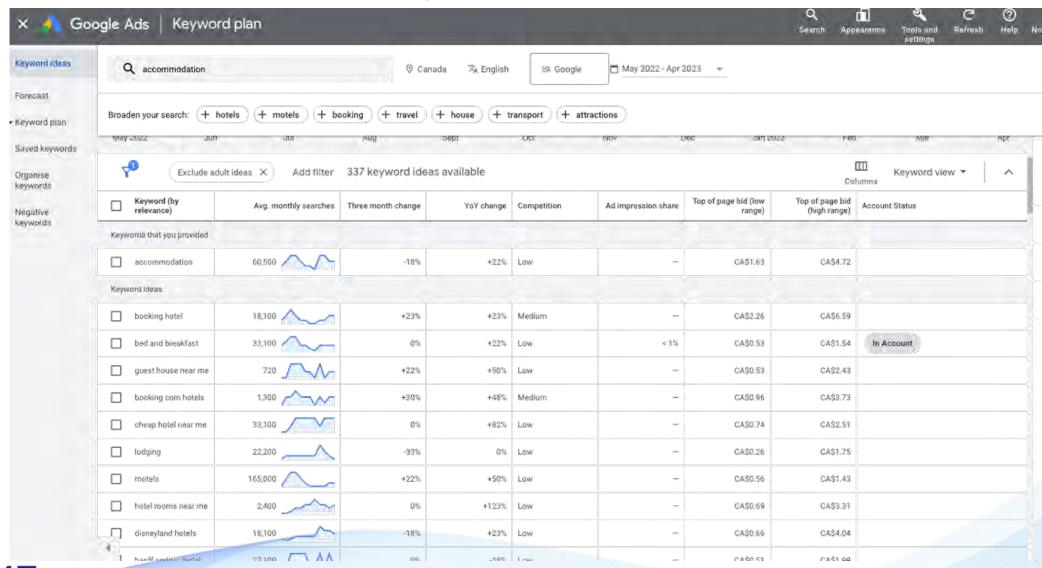


- Brainstorm initial Keywords relating to a product/service
- 2. Use a Keyword planner tool
 - https://www.wordstream.com/keywords
 - https://ads.google.com/home/tools/keywordplanner/
 - https://ahrefs.com/keyword-generator
 - Refine the list to commercial intent (book, buy, rent... Etc.)
- 3. Group keywords together for each product/service





Keyword Planner





extract keywords from the site https://www.bayviewpines.com



Chat GPT



Based on the content of Bayview Pines Country Inn, the following keywords are relevant:

- Bayview Pines Country Inn
- Mahone Bay accommodations
- Nova Scotia bed and breakfast
- Seaside inn
- Ocean view rooms
- South Shore retreat
- Mahone Bay lodging
- Mahone Bay B&B
- Mahone Bay bed and breakfast
- Mahone Bay inn
- Mahone Bay country inn
- Mahone Bay accommodations
- Mahone Bay lodging
- Mahone Bay hotel
- Mahone Bay guest house
- Mahone Bay vacation rental
- Mahone Bay cottage

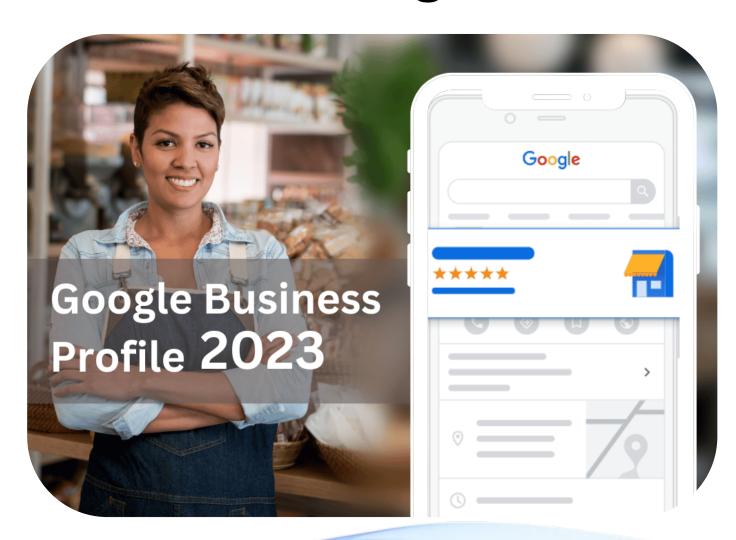








Google Business Profile



- O Free
- Maintain Accurate Information
- Interact with Customers
- Attract new customers
- O Links directly with Google Ads





What are Google Ads?



- Google Ads is the name of Google's pay-per-click (PPC) platform
- The most common type of Google Ads ad is the search ad
- Advertising through Google provides opportunities to advertise through various ad formats
- It offers niche targeting options that can help reach the right target audience













Search Based

Showing Text Ads to users who are actively searching for the category that you are advertising

User Intent/Pull

Display Network

Clickable image ads that are displayed across various sites that have partnered with Google's Ad Network

User Behaviour/Push

YouTube

Video Ads that are displayed either before, during or after the content that the user is watching

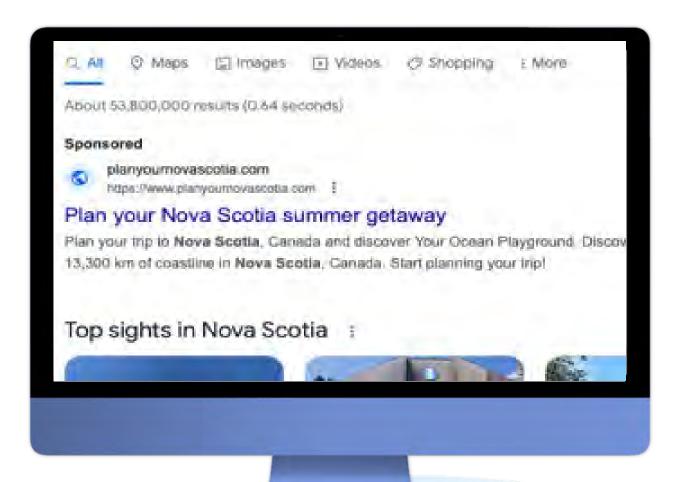
User Behaviour/Push



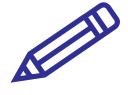


Search Ads

Showing text ads to users who are actively searching for the product/Category you are advertising







Relatability

Matches the search query very closely

Top of Page

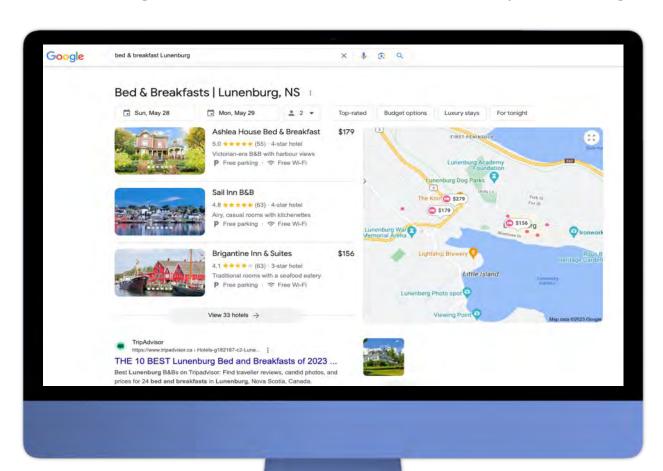
Usually placed before organic search results





Search Ads - HOTELS

Showing text ads to users who are actively searching for accommodation on Search or Maps







Relatability

Matches the search query very closely

Effective

Free listing OR you can pay to compete with the OTAs

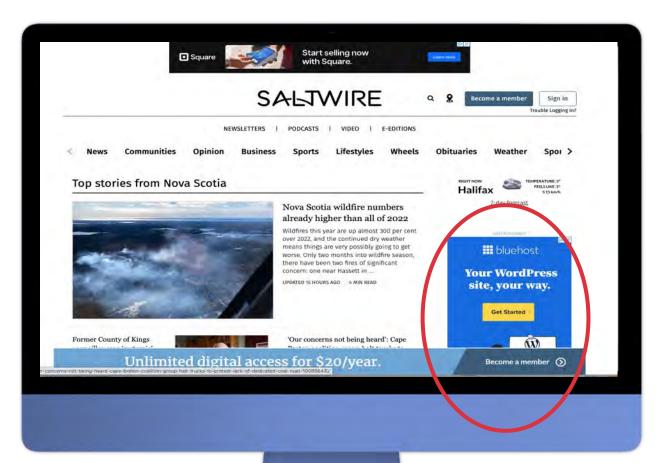






Display Ads

Clickable image ads displayed across various sites that have partnered with Google's Ad Network







Illustrative

Usage of Images to attract attention

Brand Awareness

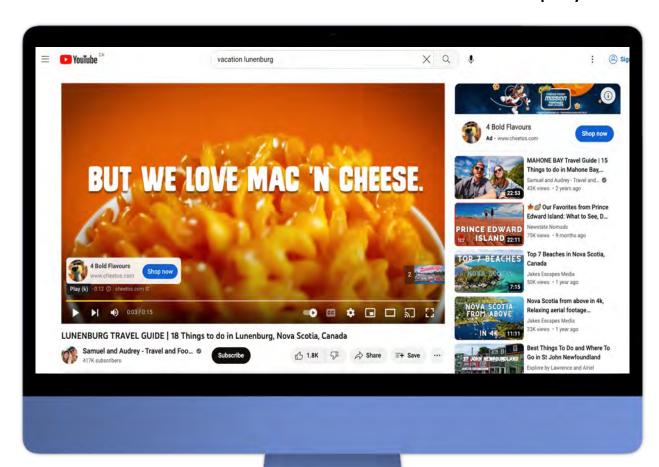
Photographic content increases brand recall





YouTube Ads

Clickable Video ads that are displayed across the YouTube platform







Attention

Users watch the first 5 seconds of the video before the optional skip button is available

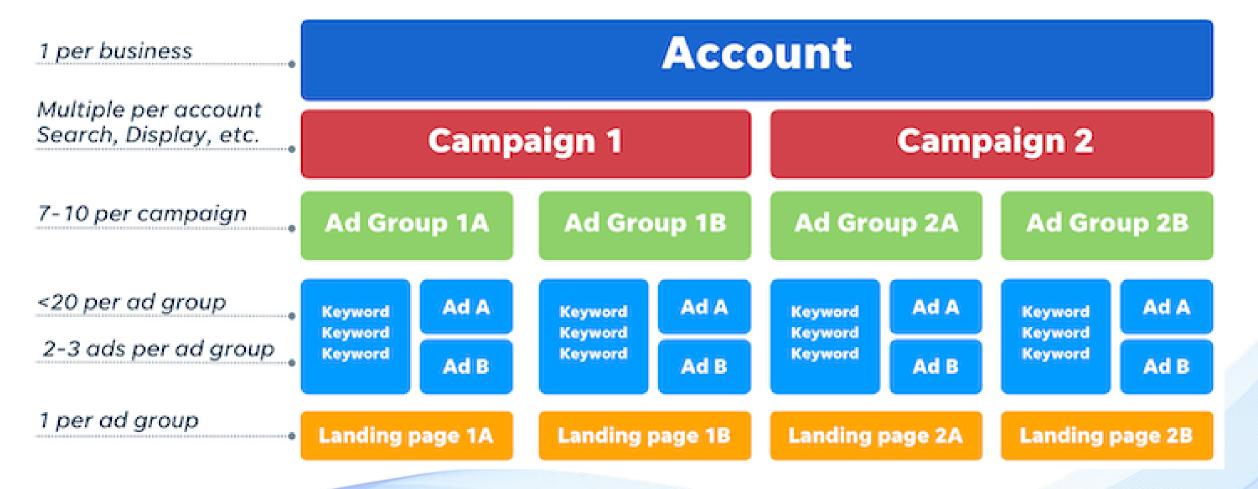
Content

Allows for long form content up to 1 minute





Google Ads Structure







Campaign Organization



Product/Product Category

A specific Product or Service you provide

Customer Buying Journey

Create a campaign around whether your customer is "Dreaming", "Planning", or "Booking"

Location

Physical Location of Service or

Location of your Customer

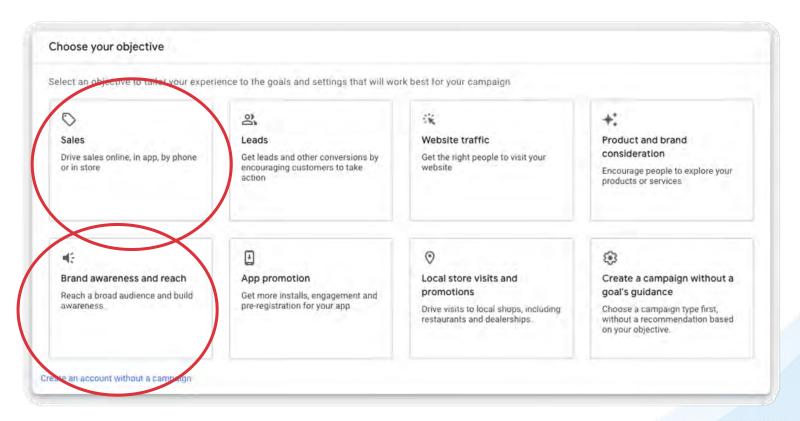




Campaign Objectives

Google Ads New campaign















Ad Group – Example 1

Bob's Bistro – Google Ads Account

Eat-in Service Campaign

Eat-in Vegetarian ad group

Ad A

Ad B

Eat-in Vegetarian Keywords

Eat-in Vegetarian Landing Page

Eat-in Non-Vegetarian ad group

Ad A

Ad B

Eat-in Non-Vegetarian Keywords

Eat-in Non-Vegetarian Landing Page

Takeout Service Campaign

Takeout Vegetarian ad group

Ad A

Ad B

Takeout Vegetarian Keywords

> Takeout Vegetarian Landing Page

Takeout Non-Vegetarian ad group

Takeout Non-Vegetarian Keywords

Ad B

Ad A

Takeout Non-Vegetarian Landing Page





Ad Group – Example 2

Brenda's Bed & Breakfast- Google Ads Account

Queen Room Campaign

Queen Room w/Jacuzzi Tub ad group

Ad A

Ad B

Queen Room w/Jacuzzi Tub **Keywords**

Queen Room w/Jacuzzi Tub **Landing Page**

Queen Room w/Sea View ad group

Ad A

Ad B

Queen Room w/sea view **Keywords**

Queen Room w/sea view **Tub Landing Page**

Family Room Campaign

Family room w/kitchenette ad group

Ad A

Ad B

w/kitchenette **Keywords**

Family room

Family room w/kitchenette **Landing Page**

Family room w/Sea View ad group

Family room w/Sea View **Keywords**

Ad B

Ad A

Family room w/Sea View **Landing Page**







Bob & Brenda's Boisterous Boat Rides – Google Ads Account

Whale Watching Campaign

Watching for Whale Watching

Educational Ad A **Watching** Ad B **Keywords**

Educational Whale Watching Landing Page

Educational

Romantic Whale Couples

Ad A

Ad B

Whale Watching for Couples

Whale Watching for **Couples Landing Page** **Couples Cruise Campaign**

Swim/snorkel cruise

Ad A

Ad B

Swim/Snorkel Cruise **Keywords**

Swim/Snorkel Cruise Landing Page

Wine Tasting experience sunset cruise

Wine Tasting experience sunset cruise **Keywords**

Ad B

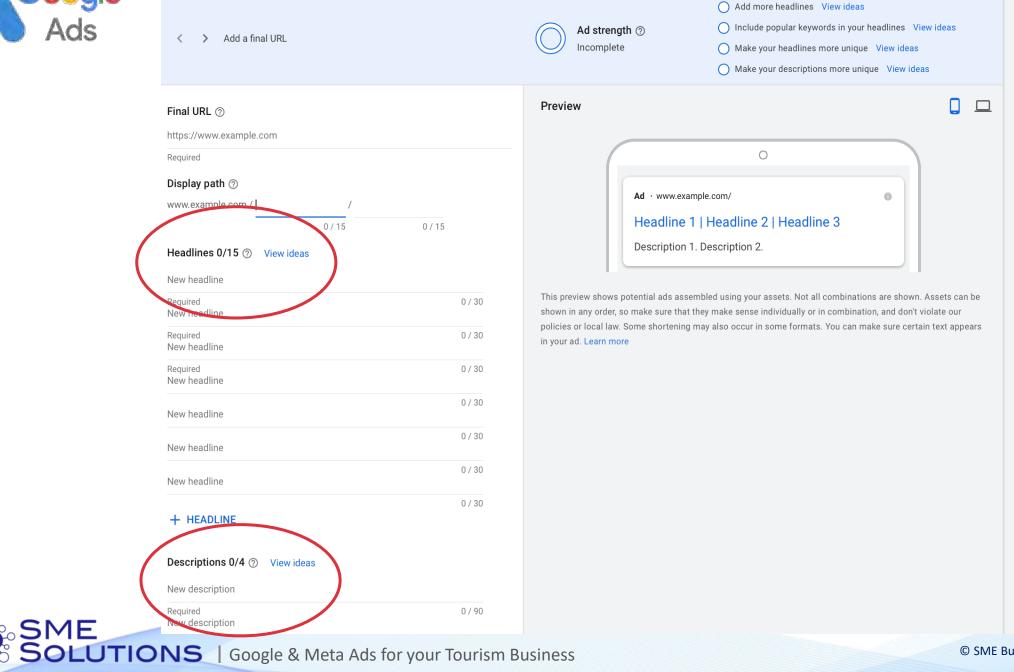
Ad A

Wine Tasting experience sunset cruise Landing Page

Whale



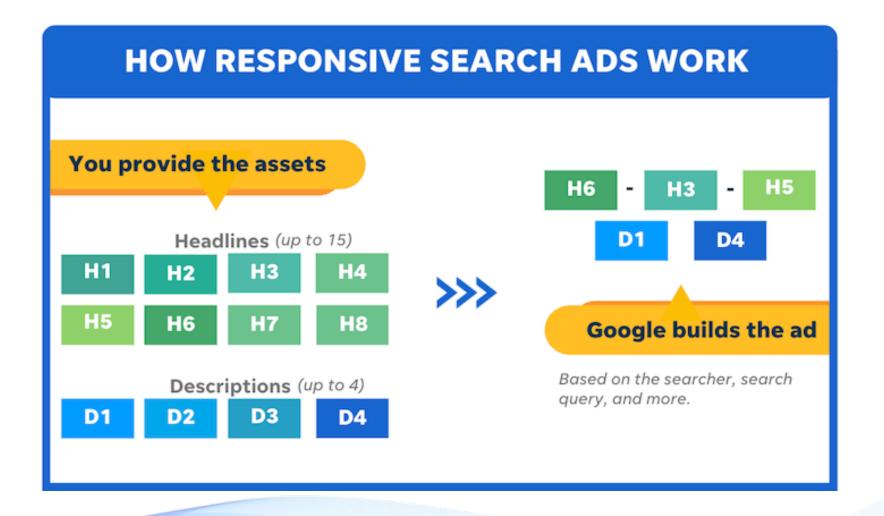








Responsive Ads





Responsive Search Ad Cheat Sheet





Up to 3 headlines and up to 2 descriptions CAN show, but won't always, so don't pin headline 3 or description 2.



Kids Clothing | 20% Off Summer Season | My Happy Clothes

Ad www.myhappyclothes.com/

Stylish and High Quality Children Clothes made with an ethical approach. My Happy Clothes is a children's clothing brand born and bred in Buenos Aires, Argentina.





Age: 75

Family situation: Married/widowed

Income: Retired, but previously earned 80-120k

Values and goals: Supporting Local, Quality experience

create a google adwords ad for the following demographic

Influences and sources: Was never able to travel while growing up

Motivators and challenges: Looking for exclusive vacation Buying decisions and factors: Has Expendable income

With the following keywords

- · Mahone Bay accommodation
- Mahone Bay accommodations
- · Mahone Bay apartment
- · Mahone Bay B&B
- · Mahone Bay bed and breakfast
- · Mahone Bay cottage
- · Mahone Bay country inn
- · Mahone Bay guest house
- · Mahone Bay hotel
- Mahone Bay inn
- · Mahone Bay lodging
- · Mahone Bay room
- · Mahone Bay suite
- · Mahone Bay vacation rental
- Nova Scotia bed and breakfast
- Ocean view rooms
- Seaside inn
- · South Shore retreat

Chat GPT

Google AdWords Ad

Headline 1: Exclusive Mahone Bay Retreats Headline 2: Quality Stays with Ocean Views Headline 3: Seaside Comfort & Elegance

Description: Indulge in a luxurious vacation at our Mahone Bay accommodations. Experience the charm of ocean-view rooms, cottages, and suites. Perfect for those seeking an exclusive getaway with quality and comfort. Support local with our South Shore retreats and enjoy an unforgettable, relaxing stay at our country inn or guest house. Book your serene escape today!

Keywords: Mahone Bay B&B, Ocean view rooms, Seaside inn, Mahone Bay suite, Mahone Bay vacation rental, Nova Scotia bed and breakfast, South Shore retreat.

CTA (Call to Action): Reserve Your Exclusive Stay Now!

Display URL: www.BayRetreats.com/ExclusiveStay

This ad is tailored to attract a senior audience with expendable income who values local quality experiences and is motivated by exclusive vacation opportunities.

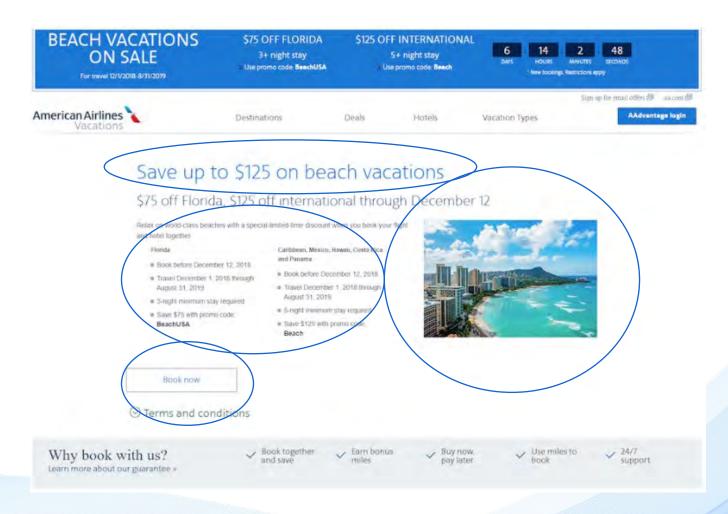




Landing Pages

Landing pages are where you turn visitors into customers

- Never use your homepage
- Keep it simple
- Remove extra navigation
- Match the content to the origin







Review: Steps to create your own Ads

1. Campaign Level

- Objective
- Choose your Campaign Type
- Specify Location & Language
- Determine your Budget

2. Ad Group Level

• Set up your keywords

3. Ad Level

- Design your ad
- Design Landing Page

4. Review!!!!!







FACEBOOK ADS (SMM)

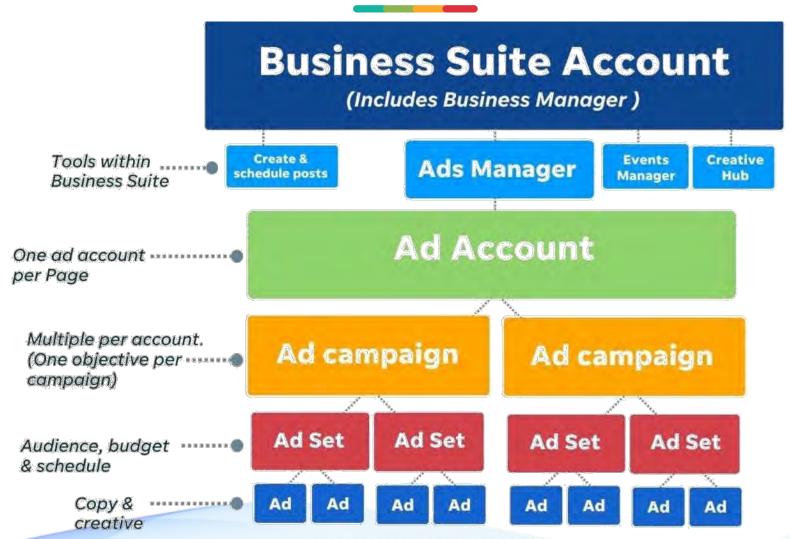








FACEBOOK ADS STRUCTURE









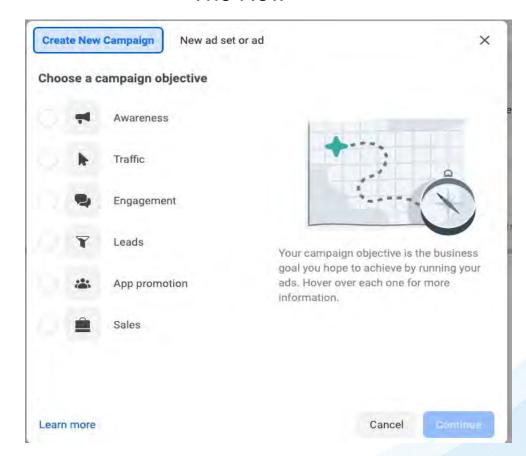
The Old

Choose a Campaign Objective

Learn more

Awareness	Consideration	Conversion
Brand awareness	Traffic	Conversions
Reach	Engagement	Catalog sales
	App installs	Store traffic
	Video views	
	Lead generation	
	Messages	

The New







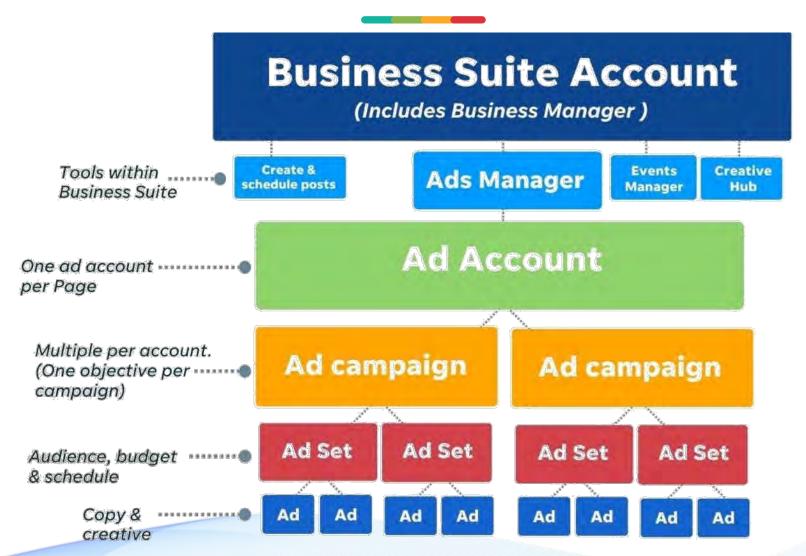
FACEBOOK CAMPAIGN







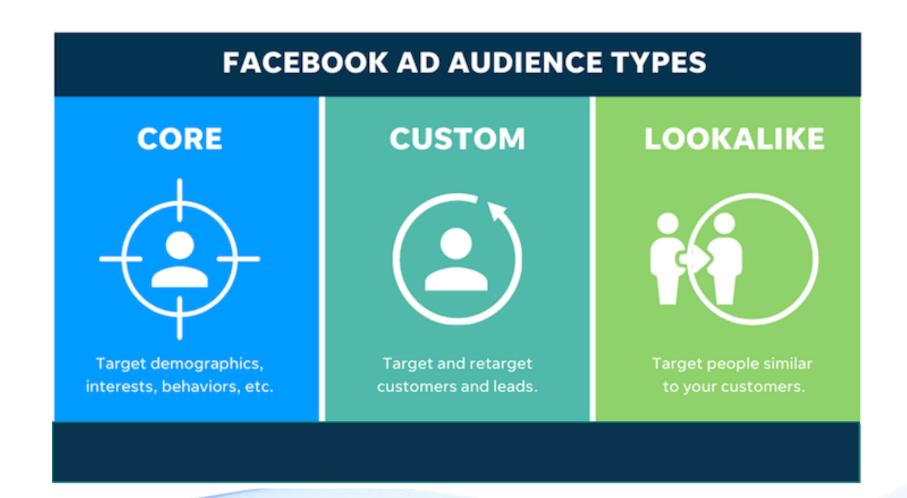
FACEBOOK AD SET







FACEBOOK AD SET - AUDIENCE







META AD CAMPAIGN— EXAMPLE

Bob's Bed & Breakfast – Business Ad Account

Awareness Campaign

Planning Campaign

Booking Campaign

Louisburg Facts & Info -Ad Set

Beautiful Cabot Trail - Ad Set What to do in Cape Breton-Ad Set

Activities on the Island - Ad Set

Views from the B&B - Ad Set

Location of B&B- Ad Set

Ad A

Ad B

Ad A

Ad B

Ad A

Ad B

Ad A

Ad B

Ad A

Ad B Ad A

Ad B

Cape Breton and surroundings area Landing Page or YouTube page

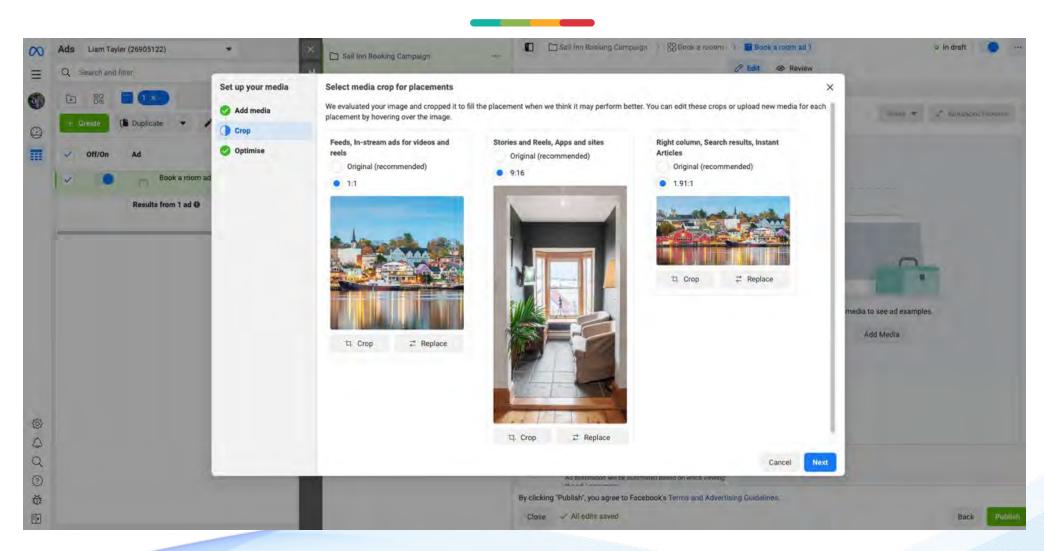
Planning around our Hotel contact us or Facebook Landing Page

Book a roomLanding Page





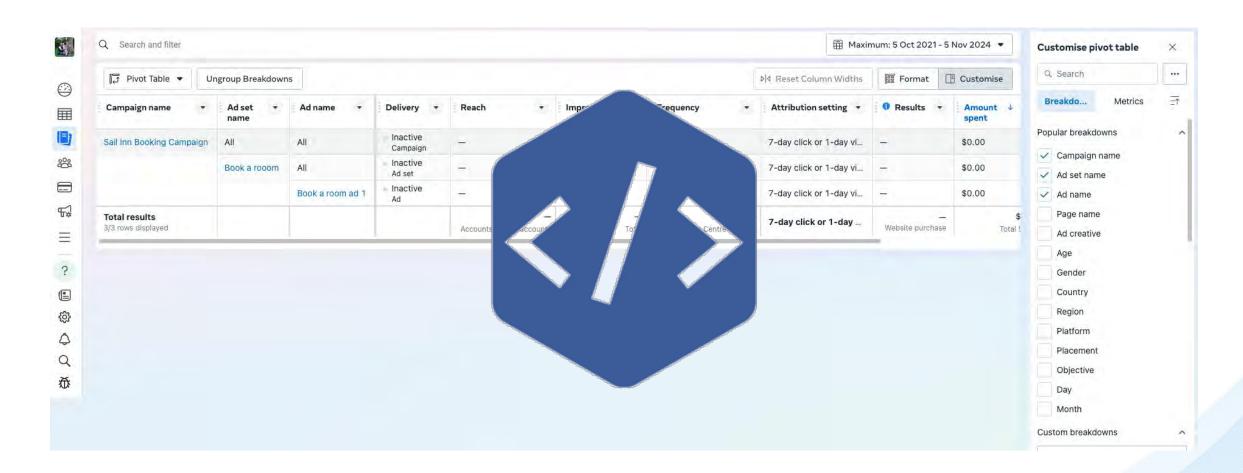
FACEBOOK AD







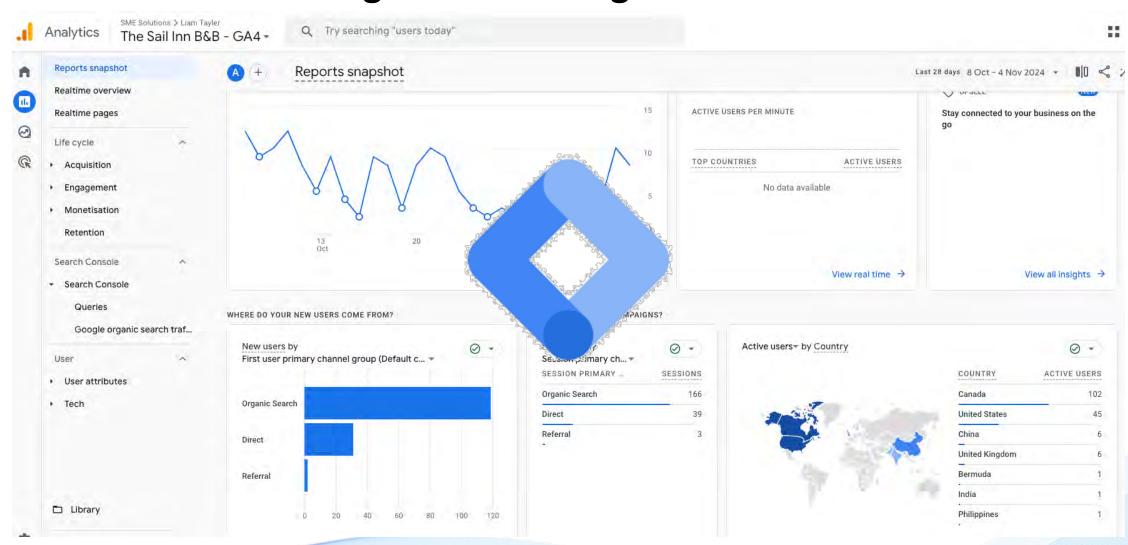
META - Monitoring Your Results







Google - Monitoring Your Results









Liam Tayler

Business Evaluator 902 298 4193 liam.tayler@smesolutions.ca

Open Programs

Digital Content Marketing Program 24-24:
 Applications open until Wednesday, December 18, 2024 at 4pm (AST)



See recordings of previous webinars and related tip sheets:

https://tourismns.ca/webinarseries







UPCOMING WEBINARS

• Thursday, December 5 at 10:00 am: Conversational Al Tools



See recordings of previous webinars and related tip sheets:

https://tourismns.ca/webinarseries







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- Corporate LinkedIn: https://www.linkedin.com/company/tourismnovascotia/





